

Two Year Limited Warranty

+iD warranty obligations are limited to the terms below:

Coverage

+iD warrants products against defects in materials and workmanship for TWO (2) YEAR from the date of original retail purchase.

This Warranty applies only to products manufactured by +iD, identifiable by an affixed +iD trademark, trade name, or logo.

This Warranty does not apply to any non +iD products, even if packaged or sold with +iD hardware.

+iD is not liable for any damage to or loss of any programs, data, or other information stored on any media, or any non +iD product or part not covered by this Warranty.

This Warranty does not apply to:

*Products damaged by any catastrophe, accident or from neglect, misuse, fault, improper assembly, improper maintenance, inadequate return packaging, or negligence by the customer or any third party

*Damage from service (including upgrades and expansions) performed by anyone who is not an +iD Authorized Service Provider

*A product or a part that has been modified without any permission from +iD

*A product or part that you did not purchase from an authorized +iD distributor or reseller

*A product or part located outside the country where the retail purchase was made

*Out-of-warranty products

*Defaced/altered products (label alterations, serial number missing, serial number no longer discernible, serial number invalid, etc.)

*Products damaged by normal wear and tear, or during shipment

Obtaining Warranty Service

The following steps are required if customer has a faulty +iD product to return to us:

Contact us at warranty@pluss-id.com

+iD support and engineering team will check the captioned problem immediately and give advice.

If the product needs to be returned to +iD, we will send the customer a shipping instructions.

The customer will get, at no charge, either:

*A product repaired using new or refurbished replacement parts, or

*A replacement product that is new or which has been manufactured from new or serviceable used parts, and is at least functionally equivalent to the original product

The replacement product assumes a new TWO year Warranty period. When a product or part is exchanged, any replacement item becomes your property and the defective item becomes +iD's property.

Shipping

Delivery of the product to +iD office will be at your expense, using the carrier of your choice.

We suggest that you select a method that enables tracking.

+iD is not responsible for shipments without proof of delivery from the carrier.

If your product is under warranty, +iD will pay for shipment of repaired/replacement products from +iD to you via courier services.

You must pay all applicable duties and customs charges for shipments from +iD.

+iD is not responsible for loss or damage during shipment.

We suggest that you insure your shipments.

NO COLLECT SHIPMENTS WILL BE ACCEPTED without prior authorization from +iD.

Shipments arriving at +iD with charges due are subject to being returned (un-repaired) with all charges, including return expenses, due and payable by the originator.

Notes

Return products to +iD within 30 days. +iD reserves the right to change this policy without advance notice.

Return address will be provided warranty@pluss-id.com